

What is Shared Responsibility?



The PingOne Cloud Platform is an easy-to-use cloud solution which will transform your business by providing intelligent identity access for customers, employees and partners all within a cloud environment—including mobile, SaaS and on-premises applications and additional APIs. Our platform has the ability to manage the identity and profile data for your entire enterprise, by leveraging the AWS infrastructure for our hosted services in order to provide secure, reliable services at a scale.



AWS has a shared model of security and compliance between itself and its customers. [Read more](#)

How Does it Work?

Shared responsibility refers to a cloud security framework that dictates who is responsible for what in the cloud environment. This is to protect everyone's data by only allowing in those who are who they say they are and with the appropriate permissions and access.

Your Responsibility

To start, Ping Identity's customers are responsible for the activities that occur within their *own users' accounts*, and we therefore provide various means of auditing so you can monitor those user accounts appropriately.

Ping's Responsibility

Ping Identity is responsible for the security of the cloud that hosts customer data and the services provided to customers. Our Ping Identity Information Security Team consists of AWS-certified professionals, and our members subscribe to industry notification feeds and review alerts as they are received. Lastly, Ping Identity maintains industry-standard patch management processes and escalation procedures.

Customer	Customer Data		
	Talent & Service Settings		
Ping Identity	Configuration Data	Customer Log Data	Storage
	Infrastructure & Access Management		
	OS / Container / Network / Firewall / Policy Configuration Threat Detection & Prevention		
	Least privilege configurations & monitoring	In zone encryption at rest & in transit	Network Configuration / Protection

The diagram above represents the domains over which Ping Identity and its customers have responsibility. Essentially, **Ping Identity's customers are responsible for the activities and information in the hosted services, and Ping Identity is responsible for the security of the hosted services.**

More information about Ping Identity's technical and organizational controls is available on our [Security page](#). Please review our [Security Exhibit](#) for more information about Ping Identity's security program and commitment to securing customer data.

